Practical AI and operational improvement for government

North Align helps government agencies and prime contractors implement approved AI tools and improve operations. We document procedures, organize evidence, improve management reporting, clarify responsibilities, and track unresolved issues. Each engagement connects a defined need, practical deliverables, and agreed progress measures.

MINNESOTA-REGISTERED · VETERAN-OWNED · DIRECT FOUNDER INVOLVEMENT

CORE CAPABILITIES

01 AI Workflow Pilot & Verification

Put approved tools to work in one document or information workflow, with reliable sources and human review.

Outputs: Pilot workflow, reviewer playbook, staff training, and an evaluation of quality, corrections, and total staff effort.

02 Data, Dashboards & Reports

Turn program records into Power BI dashboards and management reports that show workload, delays, quality, and issues needing attention.

Outputs: Prepared data, defined measures, dashboards, management summaries, and refresh guidance.

03 Plain Language & Multilingual Communication

Improve documents, forms, and web content for the intended audience, languages, and agreed accessibility requirements.

Outputs: Revised content, reviewed translations, terminology guidance, structured source materials, and documented checks within the agreed scope.

04 Program Improvement

Map the work, clarify decision roles, document procedures, and support implementation with staff and program owners.

Outputs: Process maps, standard operating procedures, responsibility matrices, implementation plans, and staff guidance.

05 Program Integrity & Oversight

Review operational documentation and data against agreed requirements. Organize evidence, document gaps, and support corrective follow-up.

Outputs: Review procedures, control-gap logs, quality findings, action trackers with owners and due dates, and checks on completion evidence.

06 AI Playbooks & Reviewer Training

Help staff use approved tools, check source support, correct drafts, and escalate unresolved questions.

Outputs: Editable playbooks, review checklists, practical exercises, escalation guidance, and training handover records.

Define what improvement means

Agree on a baseline and measures suited to the assignment:

Time: Processing time and total staff effort, including review and correction.

Cost: Relevant delivery costs where reliable data is available.

Quality: Errors, rework, and performance against agreed acceptance criteria.

Accountability: Assigned owners, overdue actions, approvals, and completion evidence.

Findings identify assumptions, data limitations, and remaining issues.

Featured engagement: 6-Week AI Workflow Pilot

Weeks 1-2 · Define & prepare

Map one workflow, prepare sources, establish a baseline, and agree review criteria.

Weeks 3-4 · Run & support

Set up the pilot, train reviewers, and gather feedback.

Weeks 5-6 · Evaluate & hand over

Assess quality and total effort, update guidance, and recommend whether to adopt, refine, or stop.

Fixed fee for an agreed scope. The six-week delivery period begins when approved tools, access, source material, technical ownership, and reviewers are confirmed.

LEADERSHIP EXPERIENCE

Adam Taha, Founder · US Army veteran

Former Director, Minnesota Enterprise Translations Office · October 2023-April 2026

Adam established and led Minnesota's centralized multilingual service, supporting more than 25 state agencies. The operation combined professional linguists, AI-assisted translation, terminology guidance, human review, coordinated intake, and performance measurement.

That experience informs NAC's focus on workable procedures, clear responsibilities, practical quality checks, and accountable delivery. Clients work directly with Adam to define the scope and review progress.

SELECTED COVERAGE AND RECOGNITION

NASCA · OCTOBER 2026

Minnesota's ETO received the 2026 Innovation in State Government: Transformation Award.

Award announcement

OPENAI ACADEMY · JANUARY 2026

A published account of AI-assisted translation, professional review, and delivery across Minnesota agencies.

Implementation story

SAHAN JOURNAL · SEPTEMBER 2025

Reporting on Minnesota's language needs and public communication.

Article

These sources concern Adam's former government role and the Enterprise Translations Office. The NASCA award recognizes ETO. NAC is an independent business; inclusion does not imply government or publisher endorsement.

FOR PRIME CONTRACTORS

AI Knowledge Readiness & Quality Assurance

A defined work package for one source collection or workflow, aligned with your delivery milestones and acceptance requirements:

Source preparation

Inventory, authoritative versions, prepared files, and unresolved questions.

Terminology and content standards

Consistent terms, structure, and maintenance guidance.

Reviewer playbooks and training

Task procedures, review criteria, and escalation steps.

Documented quality evaluation

Evaluation materials, findings, review effort, and corrective-action records.

Technical responsibilities are agreed with the prime and agency. Agency policy owners approve authoritative guidance and resolve policy questions.

EvidentGov - software by North Align Consulting

EvidentGov connects documented AI uses, supporting evidence, human review decisions, and assigned follow-up in one workspace. Guided demonstrations use fictional records. Software licensing and implementation are evaluated and scoped separately from consulting services.

Explore EvidentGov · Request a demonstration

CONTRACTING AND CONTACT

North Align Consulting LLC
Minnesota-registered limited liability company
Veteran-owned · Registered in Minnesota SWIFT

Adam Taha, Founder
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Discuss your project

Supplier details and business documentation are available for procurement review.

Scope, deliverables, responsibilities, and acceptance criteria are agreed before work begins.