

Practical AI and operational improvement for government

North Align helps government agencies and prime contractors put approved AI tools to work with reliable source content, clear human review, and measurable results. We connect workflow design, reporting, communication, staff training, and operational oversight.

MINNESOTA-REGISTERED · VETERAN-OWNED · DIRECT FOUNDER INVOLVEMENT

CORE CAPABILITIES

01 AI Workflow Pilot & Verification

Put approved AI tools to work in one document or information workflow, with prepared sources and human review.

Outputs: Pilot workflow, reviewer playbook, training, and a quality and staff-effort assessment.

02 Data, Dashboards & Reports

Turn operational data into clear Power BI dashboards and reports, including AI performance and quality monitoring.

Outputs: Prepared data, defined measures, dashboards, refresh guidance, and management reporting.

03 Plain Language & Multilingual Communication

Improve documents, forms, and web content for the intended audience, language, and accessibility needs.

Outputs: Revised content, reviewed translations, terminology resources, and source content prepared for AI.

04 Program Improvement

Remove bottlenecks, clarify responsibilities, and design practical workflows, including AI review points and staff handoffs.

Outputs: Process maps, operating procedures, responsibility matrices, and implementation plans.

05 Program Integrity & Oversight

Strengthen operational controls and AI oversight through consistent review, quality sampling, and corrective follow-up.

Outputs: Review procedures, control-gap logs, sampling findings, corrective-action trackers, and closure checks.

06 AI Playbooks & Reviewer Training

Train staff, reviewers, and managers to use approved tools, check source support, and correct or escalate problems.

Outputs: Editable playbooks, review checklists, practical exercises, and learning and handover records.

A FOCUSED SIX-WEEK ENGAGEMENT

Weeks 1-2 · Define & prepare

Map the workflow, prepare sources, and agree the baseline and review criteria.

Weeks 3-4 · Run & support

Set up the pilot, train reviewers, and gather feedback from practical use.

Weeks 5-6 · Evaluate & hand over

Assess quality and total effort; recommend adopting, refining, or stopping.

Fixed fee for one agreed workflow. Delivery starts once tools, access, sources, technical ownership, and reviewers are confirmed.

PUBLIC-SECTOR LEADERSHIP EXPERIENCE

Led by a former Minnesota state director

Adam Taha, Founder · U.S. Army veteran

Director, Minnesota Enterprise Translations Office · October 2023-April 2026

Adam established and led a centralized multilingual service supporting more than 25 state agencies. He combined professional linguists, AI-assisted translation, terminology guidance, and human review with intake processes and performance measures. This experience informs North Align's approach to accountable delivery.

SELECTED COVERAGE & RECOGNITION

NASCA · OCT 2026

Government innovation recognized

ETO received the 2026 Innovation in State Government: Transformation Award.

[Award announcement](#)

OPENAI ACADEMY · JAN 2026

AI implementation in practice

A profile of Adam's work combining AI-assisted translation, human review, and measurement.

[Implementation story](#)

SAHAN JOURNAL · SEP 2025

Language access in Minnesota

Reporting on Minnesota's language needs, with comments from Adam as ETO director.

[Independent reporting](#)

These sources concern Adam's former government role and ETO's work. The NASCA award was presented to ETO. North Align is an independent consultancy; inclusion does not imply endorsement by the State or the publishers.

FOR PRIME CONTRACTORS

AI Knowledge Readiness & Quality Assurance

A defined subcontract work package for one source collection or workflow, aligned with your delivery milestones and acceptance criteria.

Source-content preparation

Inventory, authoritative versions, prepared files, and an issue log.

Reviewer playbooks & training

Task procedures, review checklists, exercises, and escalation guidance.

Terminology & content standards

Glossaries, content conventions, and maintenance guidance.

Documented quality evaluation

Evaluation questions, approved reference answers, review rubric, and findings.

Technical responsibilities are agreed with the prime and agency; agency owners resolve policy questions and approve authoritative guidance.

CONTRACTING & CONTACT

North Align Consulting LLC

Minnesota-registered LLC · Veteran-owned
Registered in Minnesota SWIFT
Supplier details available for procurement review.

Adam Taha, Founder

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